

**TRIMBLE DISTRIBUTOR CONFIDENTIAL**

## TRIMBLE BUSINESS CENTER: POINTING THE WORKSTATION TO THE SERVER

### Products affected

Trimble® Business Center software

Trimble RealWorks® survey software

### Question

A network license product code has been installed on a physical server correctly and the KeyID is listed in the Sentinel Admin Control Center > Sentinel Keys page. However, the network workstations are unable to read the license. What is the problem?

### Answer

The workstation's Sentinel Admin Control Center (SACC) might need to be configured explicitly to look for the network server with the license KeyID. Follow these steps:

1. Launch Trimble Business Center software or Trimble RealWorks software and open the License Manager. Change the License Search to Network if not already set. In the License drop-down box, do not type the name of the server, this will have no effect. Select the <search network> option.
2. Launch the SACC by clicking on the link in the lower left corner of the License Manager.
3. In the SACC, click the Configurations link and then the Access to Remote License Managers tab. Make sure the top two boxes are checked and the third (Aggressive Search for Remote Licenses) is not checked. Then, enter the name of the license server or the license server's IP address into the Remote License Search Parameters text box, as shown below. If known, the server's IP address is preferred over the server name.

<http://www.trimble.com/knowledge-center/>

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Configuration for Sentinel License Manager on JBLECHA-WESTL1

Basic Settings	Users	Access to Remote License Managers	Access from Remote Clients
Allow Access to Remote Licenses <input checked="" type="checkbox"/> You may experience a delay of a few minutes before your changes will take effect.			
Broadcast Search for Remote Licenses <input checked="" type="checkbox"/>			
Aggressive Search for Remote Licenses <input type="checkbox"/>			
Specify Search Parameters		<input type="text" value="uswest-app-002.am.trimblecorp.net"/>	
		<input type="button" value="Submit"/> <input type="button" value="Cancel"/> <input type="button" value="Set Defaults"/>	

**server name or IP  
address of license server** →

C:\Program Files (x86)\Common Files\Waddin Shared\HASP\haspm.ini

Click Submit when done and close the SACC.

- Back in the License Manager, click OK and close the software. Restart the software and reopen the License Manager. Check the server drop-down list, the license server should automatically populate and be listed. Select it and click OK. You might have to restart the software again for the changes to take effect.

## Related Information

See other Support Notes and TechTips for SafeNet Sentinel HASP licensing topics and questions.

### For more information

For more information contact Trimble support.